

Scope of Sales Appointment Confirmation Form

The Centers for Medicare and Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss.

(Refer to the following page for product type descriptions.)

- | | | | |
|--------------------------|----------------------------------------------|--------------------------|----------------------------------------|
| <input type="checkbox"/> | Stand-alone Medicare Prescription Drug Plans | <input type="checkbox"/> | Medicare Advantage Plans |
| <input type="checkbox"/> | Dental/Vision/Hearing Products | <input type="checkbox"/> | Critical Illness and Accident Products |
| <input type="checkbox"/> | Medicare Supplement (Medigap) Products | | |

By signing the form, you agree to a meeting with a sales agent to discuss the types of products you initialed above. Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the Federal government. This individual may also be paid based on your enrollment in a plan. **Signing this form does NOT obligate you to enroll in a plan, affect your current or future enrollment status, or enroll you in a Medicare plan. Scope of Appointment documentation is subject to CMS record retention requirements.**

| Beneficiary or Authorized Representative Signature and Signature Date | | |
|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|-----------------|
| Signature: | Signature Date: | Signature Time: |
| If you are the Authorized Representative, please sign above and print below: | | |
| Representative's Name: | Your Relationship to the Beneficiary: | |
| Representative's Address: | Representative's Phone: | |
| To be completed by Agent: | | |
| Agent Name: | Agent Phone: | |
| Beneficiary Name: | Beneficiary Phone: | |
| Beneficiary Address: | | |
| Initial Method of Contact: (Indicate here if beneficiary was a walk-in.) | | |
| Lead Source: | | |
| Agent's Signature: | | |
| Plan(s) the agent represented during the meeting: | Date Appointment Completed: | |
| Plan Use Only: | | |
| Agent, if the form was signed by the beneficiary at time of appointment provide explanation why SOA was not documented prior to meeting: | | |

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| Stand-alone Medicare Prescription Drug Plans (Part D) |
| Medicare Prescription Drug Plan (PDP) – A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans. |
| Medicare Advantage Plans (Part C) and Cost Plans |
| Medicare Health Maintenance Organization (HMO) – A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan’s network (except in emergencies). |
| Medicare Preferred Provider Organization (PPO) Plan – A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost. |
| Medicare Point of Service (HMO-POS) Plan – A type of Medicare Advantage Plan available in a local or regional area which combines the best feature of an HMO with an out-of-network benefit. Like the HMO, members are required to designate an in-network physician to be the primary health care provider. You can use doctors, hospitals, and providers outside of the network for an additional cost. |
| Medicare Special Needs Plan (SNP) – A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions. |
| Dental/Vision/Hearing Products |
| Plans offering additional benefits for consumers who are looking to cover needs for dental, vision, or hearing. These plans are not affiliated or connected to Medicare. |
| Critical Illness and Accident Products |
| Plans offering additional benefits; payable to consumers based upon their medical utilization; sometimes used to defray copays/coinsurance. These plans are not affiliated or connected to Medicare. |
| Medicare Supplement (Medigap) Products |
| Plans offering a supplemental policy to fill “gaps” in Original Medicare coverage. A Medigap policy typically pays some or all of the deductible and coinsurance amounts applicable to Medicare-covered services, and sometimes covers items and services that are not covered by Medicare, such as care outside of the country. These plans are not affiliated or connected to Medicare. |

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